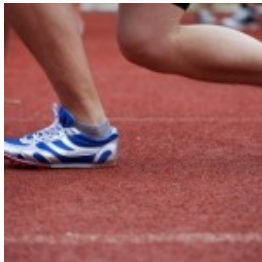# Strategy and Planning Services for Workday End-User Training

Beginning with Success in Mind

A Workday end-user training strategy should be based on lessons learned from other Workday implementations along with your unique characteristics. The plan must include key assumptions, resource requirements, target dates, along with maintenance and support processes. Walker Strategy Associates has deep experience in training strategy and planning and we offer several customized solutions to help you develop the right tailored strategy and plan.

Key Benefits

- Get started faster, and on the right path
- Plan early for end-user success
- Access tools, templates, and expertise that help you ensure success
- Leverage Lessons Learned
- Receive expert advice and support

RAIN™ Scorecard

RAIN™ – Rapid Assessment of Implementation Needs for learning

WSA has identified 10 critical dimensions of success for Workday end-user training. We can rapidly perform an assessment of your Workday learning readiness in each of these critical dimensions and identify the risks, with recommendations for mitigating them. The output of a RAIN™ review includes a detailed scorecard evaluating your Workday learning readiness in each of the 10 dimensions along with specific recommendations.

Training Quick Start

WSA offers training solution design as a packaged service. This service defines the right approach for your Workday training as well as the scope and level of detail for your project A Training Quick Start engagement lasts from 4 to 6 weeks depending on the scope of your implementation. During this period, we review your implementation, assess your training readiness (using RAIN™), develop a *training strategy and plan*, define your *curriculum*, construct a de*tailed project plan*, and develop a *Document standard* and *prototype* of your training content.

Accelerated Development Workshop

WSA offers a 4-day workshop that prepares your developers to build end-user training using the Epilogue Author toolkit. The workshop covers development methodology, standards, processes, and use of Author as well as project management activities. In addition to *hands-on instruction*, WSA provides you with t*emplates for developing a Document Standard, Project Plan, and Curriculum Design*. This workshop may be combined with our Quick Start offering to completely prepare a team for training development.