

**Need Help With Workday End-User Training?**

**Having Trouble Keeping up With Workday Releases?**

**Want to Create Test Scripts Faster?**

**Need Support for Your Help Desk?**

**WSA's end-user training solutions harness the power of Workday.**

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## **How Walker Strategy Associates Can Help Your End-Users Perform**



### **Workday Training Strategy & Planning**

#### **Services to Jump-Started Your End-User Training**

- Rapid assessment of training needs
  - End-user training strategy, planning, and design quick-start
  - Accelerated development workshop
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### **Workday Adoption Kit Customization**

#### **Content Focused on the New and Better Way of Working**

- Describes business processes as you have configured them
  - Incorporates system, non-system, and cross-application steps
  - Clearly delineates business benefits and advantages
  - Identifies key benefits
  - Demonstrates dashboards, views, and reports
  - Incorporates complementary job aids and additional demonstrations (videos) which are easily maintained
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### **Custom Content Development & Tools**

#### **Development of Additional Content to Support Your End Users**

- For highly customized business processes – specific to you
- End-to-end business process content incorporating your business rules
- Rapid development technology

#### **Create Business Process Instructions and Demonstrations More than 5 Times Faster**

- Easily develop job aids, demonstrations, and exercises simply by performing a Business process
  - Simplify maintenance and support with a standard tool set
  - Create test scripts in 20% of the time previously required
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### **Maintenance and Sustainment Services**

#### **Updated Instructions and Content for Each New Release**

- Subscription service based on your Workday functionality
- Updated content developed and delivered automatically for each new release